



## Extra Services Offered by Health Plans

In Georgia Families, you will get all the health services that you get now as a member of **Medicaid** or **PeachCare for Kids** — plus more. This chart shows the *extra* services that each health plan offers.

Because each plan offers the same *basic* health services, but different *extra* services, you might want to choose a plan because it has extra services that you like. This chart can help you choose.

After you choose a health plan, complete the Health Plan Enrollment Form and:

- Mail it in the return envelope, or
- Fax it to Georgia Families at 1-866-4U2ENROLL (1-866-482-3676), or
- Enroll on our website at [www.Georgia-families.com](http://www.Georgia-families.com)

Health Plan	Dental	Vision	Behavioral Health
<b>Amerigroup Community Care</b>	<ul style="list-style-type: none"> <li>• Oral exam every 6 months for members age 21 and over</li> <li>• Bitewing X-rays once a year for members age 21 and over</li> <li>• Simple extractions for members age 21 and over</li> <li>• Primary dental services do not require a referral</li> </ul>	<ul style="list-style-type: none"> <li>• One eye exam each year for members age 21 and over</li> <li>• Frames/lenses once per year for members age 21 and over</li> <li>• Contact lenses if medically necessary</li> <li>• Vision services do not require a referral</li> </ul>	<ul style="list-style-type: none"> <li>• Member-focused behavioral health and medical management</li> <li>• Case management coordination with Behavioral and Physical Health for members with complex medical needs</li> <li>• Case management follow-up program after a behavioral health discharge</li> <li>• Free 24-hour Nurse HotLine in English, Spanish and other languages</li> </ul>
<b>Peach State Health Plan</b>	<ul style="list-style-type: none"> <li>• Free oral exams up to twice per year for members age 21 and over with no copay.</li> <li>• Free bitewing X-rays for members age 21 and over with no copay.</li> <li>• Free simple extractions for members age 21 and over with no copay.</li> <li>• Free dental supplies such as pain relievers, Orajel®, when you use your Healthy Rewards incentive card.</li> <li>• No referrals needed for primary and routine dental care.</li> </ul>	<ul style="list-style-type: none"> <li>• One free eye exam each year for members age 21 and over with no copay.</li> <li>• Free pair of glasses once per year for members age 21 and over with no copay.</li> <li>• 20% discount on a second pair of glasses for all members.</li> <li>• Members may choose glasses outside of what is covered by Medicaid. This includes members of all ages. The \$40 allowance can be applied towards the cost of the glasses. This does not include contact lenses.</li> </ul>	<ul style="list-style-type: none"> <li>• A case manager to help with your behavioral and medical services.</li> <li>• NurseWise® a free 24-hour advice-help line. They help in English and Spanish.</li> <li>• Case management and care coordination services by phone.</li> </ul>
<b>WellCare</b>	<ul style="list-style-type: none"> <li>• Oral exam every 6 months for members age 21 and over.</li> <li>• Annual Bitewing X-ray for members 21 and over.</li> <li>• Simple dental extractions.</li> <li>• Free medication to relieve teething pain for children.</li> <li>• Free preventive dental hygiene supplies such as toothpaste, toothbrushes and dental floss.</li> </ul>	<ul style="list-style-type: none"> <li>• Annual eye exam for members 21 and over.</li> <li>• Members age 21 and older may choose glasses and apply a \$40 allowance toward the cost (does not include contact lenses).</li> <li>• Free remedies for eye irritation resulting from allergies or environmental contaminants.</li> <li>• Over-the-counter eye care supplies, including eye wash and contact lens cleaner.</li> </ul>	<ul style="list-style-type: none"> <li>• Case Management for behavioral and medical services.</li> <li>• Domestic abuse and anger management therapeutic programs (Spanish language-only programs also available).</li> <li>• Personal Health Advisor – Free 24-hour help-line in multiple languages.</li> <li>• 24-hour crisis support for drug and alcohol abuse.</li> </ul>

**Have you moved?** Please remember to tell your local Department of Family and Children's Services office.  
**If you have questions:** please call 1-888-GA-ENROLL (1-888-423-6765), Monday to Friday, 7:00 am to 7:00 pm or Saturday 8:30 am to 12:30 pm. TTY: 1-877-889-4424. *The call is free.*

Health Plan	Special Programs	
<p><b>Amerigroup Community Care</b></p>	<ul style="list-style-type: none"> <li>• Eligible to receive a free Safelink cell phone with 100 bonus minutes for qualifying members</li> <li>• Members can receive free health reminder text messages</li> <li>• Up to \$65 in gift cards for pregnant members identified for Taking Care of Baby and Me<sup>®</sup>, our prenatal and postpartum program</li> <li>• Prenatal and postpartum education booklets for pregnant members identified for our Taking Care of Baby and Me<sup>®</sup> program</li> <li>• Regularly scheduled community baby showers</li> <li>• A 24-hour Nurse HelpLine with service in English, Spanish and many other languages to assist you with your health concerns</li> <li>• Certain approved over-the-counter medicines prescribed by your doctor at no cost to you</li> <li>• Electronic Personal Disaster Plan for members</li> <li>• Coordination of transportation for PeachCare for Kids members receiving case management services</li> <li>• Asthma education that collaborates with existing community-based organizations</li> </ul>	<ul style="list-style-type: none"> <li>• PowerZone<sup>®</sup> assists in the prevention of obesity in children with materials that provide education on nutrition and physical fitness</li> <li>• Assistance with social services needs, scheduling PCP appointments, arranging transportation and other services for members receiving case management services</li> <li>• Neonatal Intensive Care Unit (NICU) Graduate Program, a case management program for babies discharged from the NICU needing additional help adjusting to life at home</li> <li>• Access to translation services for members who are deaf or hard of hearing or who speak in a language other than English</li> <li>• Member education and orientation to assist members with transition to their new health plan</li> <li>• All materials available in English, Spanish and other languages upon request</li> <li>• Member Outreach Associates to educate and remind members about important health care services</li> <li>• Disease and medical case management services</li> </ul>
<p><b>Peach State Health Plan</b></p>	<ul style="list-style-type: none"> <li>• The “Healthy Rewards” Program pays up to \$90 through a Rewards card. You can earn Rewards by going to all your health check screenings and prenatal care visits.</li> <li>• At Baby Showers and Diaper Days you will get gifts and educational information for new and expecting mothers.</li> <li>• Free books for elementary school children eligible for the Adopt A School program.</li> <li>• Certain Approved over the counter drugs prescribed by your doctor with a small copay.</li> <li>• CONNECTIONS Plus Cell Phone gives members with no access to a phone the ability to call and/or text: family members, your case manager, OBGYN, 911 services.</li> <li>• Free flu shots at participating pharmacies. This is for members age 18 and older.</li> <li>• NurseWise<sup>®</sup> a free 24-hour advice-help line. They help in English and Spanish.</li> <li>• Free Referral assistance to community programs that help members with domestic violence, stop smoking and drug/alcohol abuse.</li> <li>• Help with transportation to appointments. This is for PeachCare for Kids members.</li> <li>• Translation services at doctor’s visits for members that are hearing impaired. Also for members who speak English as a second language.</li> <li>• Start Smart for Your Baby Program<sup>®</sup> is for our pregnant</li> </ul>	<p>members and for moms that have just had a baby. This program covers all parts of care during the pregnancy. It also helps during the newborn period. The program includes a Free Build A Bear Workshop<sup>®</sup> teddy bear for kids. Rewards dollars to put on your Healthy Rewards Card for going to all of your prenatal visits. Baby &amp; parent handbooks with tips on how to care for your baby. A Website just for moms. The Website is filled with information about pregnancy and how to care for your baby.</p> <ul style="list-style-type: none"> <li>• Free baby photos for all new moms.</li> <li>• MemberCONNECTIONS is our member outreach program. This includes home visits to teach you about your benefits and the programs and services provided by your plan.</li> <li>• Referrals to community programs and agencies. These programs and agencies can help you with housing needs, public assistance, and other social services programs.</li> <li>• Community resource guides that include information on local and state agencies. This includes faith-based groups that can help recommend community programs.</li> <li>• Educational information to help you learn how to take better care of yourself and your family.</li> <li>• Adult Dental Services and Vision Care.</li> <li>• Adult Behavioral Health Services.</li> </ul>
<p><b>WellCare</b></p>	<ul style="list-style-type: none"> <li>• \$10 Over the Counter Drugs and Supplies – \$10 per month for non-prescription drugs and first aid supplies mailed directly to your home. Credit good toward items like Tylenol, Tums, Orajel, vitamins, cold medicines, and bandages.</li> <li>• Free Stroller Program – Members finishing all doctors visits before and after their baby is born receive a free stroller. If you have twins, you’ll get a double-stroller!</li> <li>• Maternal and Post-Natal Care – Member Outreach Coordinators for moms and babies that required intensive medical attention to ensure that they are adjusted to home life.</li> <li>• 24-hour Health Helpline – Get healthcare advice when you need it. Service available in many languages.</li> <li>• Private Voice Mail Number – Get messages from your doctor, pharmacy, hospital, or DFCS/Peachcare for Kids</li> </ul>	<p>worker. One number per household.</p> <ul style="list-style-type: none"> <li>• Dedicated Member Outreach Coordinators – Specialists assist members with social service needs, scheduling Primary Care Physician appointments, arranging transportation and other services.</li> <li>• Community Guide – Guide to community groups in your area.</li> <li>• Referral Assistance – Referral to community programs that assist members with domestic violence, to stop smoking, and drug/alcohol abuse. All programs are free.</li> <li>• Care Guides – Booklets detailing how to care for diseases like asthma and diabetes.</li> <li>• Adult Dental Services.</li> <li>• Adult Vision Care.</li> <li>• Adult Behavioral Health Care Services</li> </ul>

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